

**Internal Rules and Regulations
Centre Routier Sécurisé – CRS
[Secured Truck Stop]
Bettembourg**

**Internal Rules and Regulations
Centre Routier Sécurisé – CRS
[Secured Truck Stop]
Bettembourg**



Internal Rules and Regulations Centre Routier Sécurisé – CRS [Secured Truck Stop] Bettembourg

SITE-C06-D01
Version: 2.0
24/01/2020

Application date: 1 February 2018.

Table of Contents	
Definition	3
Description of the Centre Routier Sécurisé (CRS) [Secured Truck Stop]	3
Contacts.....	3
Purpose and scope.....	4
Liability – Exceptions	4
Access to the Centre Routier Sécurisé (CRS) [Secured Truck Stop]	5
Traffic on the CRS site	5
Parking on the CRS site	5
Behaviour.....	6
Prohibitions	6
Intervention on the CRS	7
Accident / Incident / Dangerous situations	7
Emergency situations	7
Waste management	7

Internal Rules and Regulations Centre Routier Sécurisé – CRS [Secured Truck Stop] Bettembourg

Definition

CRS: “Centre Routier Sécurisé” [Secured Truck Stop] refers to a secure parking facility for heavy goods vehicles.

Operator: the firm “CFL site services” in charge of running the CRS.

Vehicle: any heavy or heavy goods motor vehicle: tractor vehicle and/or trailer, van.

User: the driver of a vehicle or a customer.

Customer: the company responsible for the user of the CRS.

Description of the Centre Routier Sécurisé (CRS) [Secured Truck Stop]

The Centre Routier Sécurisé (CRS) [Secured Truck Stop] is an entirely enclosed parking facility for vehicles linked to the activities of the Dudelange/Bettembourg intermodal terminal, the CFL logistics warehouse in Bettembourg and the Dudelange logistics park (reference number or any other documentary proof). It is located in Bettembourg (Luxembourg), near the main road arteries, the intermodal terminal and the Dudelange logistics park.

The CRS has an eponymous guarded entrance gate (CRS Gate) which is manned round the clock, year round.

The CRS has:

- Parking spaces for vehicles;
- Sanitary facilities for drivers (canteen, toilets, showers);
- Relaxation areas;
- A petrol station;
- A shop
- A truck wash

The CRS is monitored by means of access control, a video surveillance system in accordance with the national regulations, and by regular rounds by security guards.

Contacts

Address:

Centre Routier Sécurisé – CRS
Z.I. Schélek II
L-3225 Bettembourg

The CRS Gate can be reached by:

- telephone: +352 4996 4831 ;
- e-mail: gate.CRS@cfl-siteservices.lu

Internal Rules and Regulations Centre Routier Sécurisé – CRS [Secured Truck Stop] Bettembourg

Purpose and scope

These rules and regulations concern the internal operation of the facility. They constitute a reference document for all as well as a prevention document.

Everyone is required to observe strictly all the provisions of this document so as to comply with good practices.

These rules and regulations shall apply to each customer and user of the Centre Routier Sécurisé (CRS) [Secured Truck Stop], without restrictions or reservations.

These rules and regulations are to be brought to the attention of all new customers and users of the Centre Routier Sécurisé (CRS) [Secured Truck Stop]. Customers shall be responsible for disseminating these rules and regulations to the users (internal staff and subcontractors).

All parking on the CRS shall be subject to these rules and regulations which shall take precedence over any other document, unless waived expressly and formally by the operator. Any request for parking by entering or parking in the CRS, albeit temporarily, shall entail acceptance of these rules and regulations without restrictions or reservations.

These regulations are posted at the CRS Gate and shall be made available upon request.

Any other specific provision brought to the attention of customers and users by means of a memorandum shall be considered as an addendum to these rules and regulations and shall be equally applicable.

Liability – Exceptions

The user and the customer shall be jointly and severally liable for any bodily injury accidents and any damage to moveable or immovable property that may be caused by vehicles, staff or goods, on the facilities of the CRS and other vehicles, goods and people present.

Any accident, incident or damage that has taken place on the CRS must be reported immediately to the CRS Gate. If the CRS facilities are damaged, the user shall be required to apprise its insurance company by means of a report drawn up jointly.

The operator shall be bound by an obligation of means for the monitoring of the CRS. It shall not be held liable in the event of theft and/or damage to a vehicle and/or its components, accessories or other items left inside the vehicle such as the cargo. The operator shall moreover not be held liable in the event of assault on the premises of the CRS.

The user shall be required to comply with the operator's instructions.

When a vehicle is parked on the CRS, liability for the vehicle shall not be transferred to the operator but remain with the user.

Under no circumstances may the operator take out insurance in the name or on behalf of customers/users to cover risks for which he cannot be held liable.

The operator shall not be liable for acts of god, natural phenomena or cases of force majeure, such as armed robbery, fire, frost, flooding, snow, storm, etc. (This list is provided by way of information only and is not exhaustive).

Internal Rules and Regulations Centre Routier Sécurisé – CRS [Secured Truck Stop] Bettembourg

Access to the Centre Routier Sécurisé (CRS) [Secured Truck Stop]

The site is entered and exited as follows:

- For vehicles, a single point of access consisting of 2 entry lanes and 1 exit lane and a terminal access to the CRS via entrance S3.
- For pedestrians, a single access via the turnstile at the Gate car park which is equipped with a badge reader ("Pedestrian Entrance").

To enter the CRS:

The user must go to the CRS Gate and produce his identity document as well as for the CMR reference check and/or the CAMCO ticket. The guard at the CRS Gate will issue a CAMCO badge to the user and indicate the parking area on the site.

To exit the CRS:

The user must go to the CAMCO terminals to attend to the exiting formalities and must then go to exit barrier n°4.

Traffic on the CRS site

Traffic lights at the barriers must be obeyed (red: stop / green: go).

It is strictly prohibited to follow a vehicle entering or leaving the site.

It is the responsibility of each user to comply with the following:

- Signs and the highway code;
- Speed limit (30 km/h throughout the site);
- Handling equipment (including snow-removal machinery) have absolute priority;
- Priority to the right throughout the site;
- No reversing except where indispensable for parking purposes.

Pedestrian traffic on the entire site is defined by ground markings. Pedestrians are required to wear a safety jacket and to use the dedicated paths.

Parking on the CRS site

It is the responsibility of each user to observe the following instructions:

- Use and respect the defined parking areas. Parked vehicles may under no circumstances constitute an obstacle to traffic and safety;
- Vehicles must be parked correctly in a designated space and marked out on the ground for that purpose, in accordance with the instructions of the guard manning the CRS Gate.
- It is the responsibility of the user to park his vehicle in compliance with the safety and security regulations applicable in the Grand Duchy of Luxembourg (in particular concerning hazardous goods).

Internal Rules and Regulations Centre Routier Sécurisé – CRS [Secured Truck Stop] Bettembourg

Behaviour

CRS users are expected to behave responsibly throughout the site and to respect:

- the access and traffic rules in force on the site;
- the facilities placed at their disposal;
- the staff and other users of the CRS;
- the prohibitions set out in the subsequent paragraph.

Any damage to the facilities must be reported to the CRS Gate immediately.

It is requested not to create disorder on the CRS so as to respect the well-being of everyone and to comply with environmental regulations.

It is prohibited to damage the infrastructure, facilities and equipment on the entire site (buildings, lawns, flowerbeds, landscaping and plants, etc.).

Improvement, repair, embellishment and transformation works are strictly forbidden on the entire site. In the event of non-compliance, the costs incurred will be borne by the user/customer in question.

Prohibitions

Each CRS user shall be required to refrain from:

Cigarettes and electronic cigarettes:

- Smoking or vaping on the CRS, except in areas designated for that purpose (sanitary facilities and rest area).

Alcoholic beverages and euphorants:

- Entering and staying on the site under the influence of alcohol and/or euphorants;
- Consuming or distributing alcohol and/or euphorants;

Facilities:

- Using the premises made available as a place for storage or parallel activities;
- Using the electrical installations on the site (reserved for the exclusive use of the operator);
- Polluting the soil deliberately by spreading various liquids.

Parallel activities:

- Peddling, canvassing, unpacking and/or selling objects and services;
- Posting and distributing leaflets;
- Repairing / servicing rolling stock;
- Unloading or transferring goods between vehicles (even partially);
- Refuelling vehicles on site.

In the event of non-compliance with a stated prohibition, the Operator reserves the right to suspend access to the CRS temporarily or permanently to the identified user after informing the Customer first. Similarly, the costs incurred due to non-compliance with a prohibition shall be charged to the Customer concerned.

Internal Rules and Regulations Centre Routier Sécurisé – CRS [Secured Truck Stop] Bettembourg

Intervention on the CRS

If a vehicle breaks down on the CRS, the user must notify the CRS Gate. After discussing the matter with and obtaining the consent of the CRS Gate, the user can call a break down service for:

- An on-site repair, only in the case of a minor breakdown;
- A transfer to a garage for a more serious breakdown involving heavy mechanical operations or generating pollution with an impact on the environment.

The importance of the breakdown is left to the operator's discretion.

Any intervention on the CRS on behalf of a user on the site shall be subject to the prior consent of the CRS Gate.

Accident / Incident / Dangerous situations

Any accident, incident, near-accident or dangerous situation in terms of security or the environment must be reported immediately to the **CRS Gate**, which is manned round the clock year-round and will proceed to notify its QSE department for analysis.

Emergency situations

In the event of an emergency situation (fire, pollution, medical emergency), the user **must contact immediately the CRS Gate** which is manned round the clock year round to call on external assistance services and be on hand to receive them.

Note: The sirens of the Internal Emergency Plan of the marshalling yard and the Intermodal Terminal are tested once a month at a fixed time: on the first Tuesday between 1:00 and 1:15 pm.

Waste management

CRS users are required to dispose of their waste in accordance with the sorting system in place.

It is strictly prohibited to burn waste anywhere on the site.

It is prohibited to deposit industrial waste in the CRS bins or simply on the CRS site.